



Quality Policy

Afri-Mining is a diverse and integrated specialist contractor to the global mining industry. Our activities demand that specific emphasis is placed on safety, quality performance reliability and project profitability. Afri-Mining and its management recognise that commitment to consistent high quality service and continual improvement throughout its business operations is crucial in meeting its objectives and as such, is committed to establishing a Management Systems Framework consistent with ISO 9001. This will be achieved through our systems:

- Design of a process-based framework, which aligns each of the business entities management systems approaches, enables effective planning at each level of the organisation within the nature and scale of their business, and integrates the organisations business management systems;
- Implementation of the operation and control processes through approved documented policies, standards, procedures, templates and guidelines by all African Mining Services personnel;
- Measurement, analysis and improvement of the framework to generate effective management; and
- Focus on customer satisfaction by monitoring and analysing information to determine if customer requirements have been met. Afri-Mining and its management is committed to industry best practice and soundly managed risk-based safety and productivity planning in meeting its business and quality objectives of:
 - Ensuring that customer requirements are identified and met;
 - Consistently satisfying expectations of stakeholders at all levels.
 - Seeking to recruit, develop and retain outstanding employees:
 - Empowering all employees to be responsible and accountable for the quality of their work.
 - Developing and maintaining mutual beneficial partnerships with suppliers: and
 - Continually training its employees at all levels to enhance personal development and customer satisfaction. Measurable business objectives for the Management System Framework, products and services will be established and approved by the Chief Operating Officer. The framework and these objectives will be subject to review for continuing suitability at regular intervals. All personnel shall strive to achieve operational excellence through their commitment to providing a quality service the first time, every time, thus raising standards and continually improving the efficiency of the Afri-Mining business activities